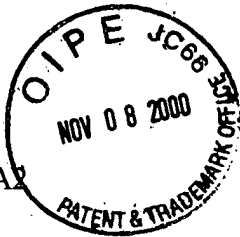


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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Bezos, et al.) Group Art Unit 2761
App. No. : 09/377,322)
Filed : August 19, 1999)
For : USE OF CONTACT)
INFORMATION TO ASSIST)
USERS IN EVALUATING)
ITEMS)
Examiner : UNKNOWN)

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Assistant Commissioner for Patents
Washington, D.C. 20231

RECEIVED

NOV 13 2000

Dear Sir:

Technology Center 2100

Enclosed is form PTO-1449 listing ten (10) references that are also enclosed. The references consist of the International Search Report in a counterpart PCT application plus the nine references cited therein.

Applicants would also like to call to the Examiner's attention U.S. Application No. 09/377,447, filed by the Applicants concurrently with the present application.

This Supplemental Information Disclosure Statement is being filed before the receipt of a first Office Action on the merits, and presumably no fee is required in accordance with 37 C.F.R. § 1.97(b)(3). If a first Office Action on the merits was mailed before the mailing date of this Statement, the Commissioner is authorized to charge the fee set forth in 37 C.F.R. § 1.17(p) to Deposit Account 11-1410. A duplicate copy of this Statement is enclosed for that purpose.

Respectfully submitted,

KNOBBE, MARTENS, OLSON & BEAR, LLP

Dated: 11-6-00

By: Ronald J. Schoenbaum

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